

# PRIVACY POLICY

**Last updated:** September 13, 2024

This Privacy Policy describes how Metaphysics System (the "**Site**", "**we**", "**us**", or "**our**") collects, uses, and discloses your personal information when you visit, use our services, or make a donation at metaphysicssystemgoranpotkonjak.com (the "**Site**") or otherwise communicate with us (collectively, the "**Services**"). For purposes of this Privacy Policy, "**you**" and "**your**" means you as the user of the Services, whether you are a customer, website visitor, or another individual whose information we have collected pursuant to this Privacy Policy.

Please read this Privacy Policy carefully. By using and accessing any of the Services, you agree to the collection, use, and disclosure of your information as described in this Privacy Policy. If you do not agree to this Privacy Policy, please do not use or access any of the Services.

## CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time, including to reflect changes to our practices or for other operational, legal, or regulatory reasons. We will post the revised Privacy Policy on the Site, update the "Last updated" date and take any other steps required by applicable law.

## HOW WE COLLECT AND USE YOUR PERSONAL INFORMATION

To provide the Services, we collect personal information about you. The information that we collect and use varies depending on how you interact with us.

In addition to the specific uses set out below, we may use information we collect about you to communicate with you, provide the Services, comply with any applicable legal obligations, enforce any applicable terms of service, and to protect or defend the Services, our rights, and the rights of our users or others.

## WHAT PERSONAL INFORMATION WE COLLECT

The types of personal information we obtain about you depends on how you interact with our Site and use our Services. When we use the term "personal information", we are referring to information that identifies, relates to, describes or can be associated with you. The following sections describe the categories and specific types of personal information we collect.

## INFORMATION WE COLLECT DIRECTLY FROM YOU

Information that you directly submit to us through our Services may include:

- **Basic contact details** including your name, address, phone number, email.
- **Order information** including your name, payment confirmation, email address, phone number.

Some features of the Services may require you to directly provide us with certain information about yourself. You may elect not to provide this information, but doing so may prevent you from using or accessing these features.

## INFORMATION WE OBTAIN FROM THIRD PARTIES

All information we receive from third parties will be treated in accordance with this Privacy Policy. We are not responsible or liable for the accuracy of the information provided to us by third parties, nor are we responsible for the policies or practices of any third party.

## HOW WE USE YOUR PERSONAL INFORMATION

- **Providing Products and Services.** We use your personal data to provide you with the Services, including processing your donations, fulfilling your orders, and sending account-related notifications.
- **Marketing and Advertising.** We use your personal data for marketing and promotional purposes, such as sending marketing, advertising, and promotional communications via email, text messages, or postal mail, as well as displaying advertisements for products or services to you.
- **Security and Fraud Prevention.** We use your personal data to detect, investigate, or take measures related to potential fraudulent, illegal, or malicious activities. If you decide to use the Services and register an account, you are responsible for securely maintaining your account credentials. We strongly recommend not sharing your username, password, or other access details with anyone. If you believe your account has been compromised, please contact us immediately

## USER-GENERATED CONTENT

We do not control who will have access to the information you choose to make available to others, and we cannot ensure that parties who have access to such information will respect your privacy or keep it secure. We are not responsible for the privacy or security of any information you make publicly available, nor for the accuracy, use, or misuse of any information you disclose or receive from third parties.

## **WEBSITES AND THIRD-PARTY LINKS**

Our website may provide links to websites or other online platforms operated by third parties. If you follow links to sites that are not affiliated or controlled by us, you should review their privacy and security policies and other terms and conditions.

We do not guarantee or take responsibility for the privacy or security of such websites, including the accuracy, completeness, or reliability of the information found on these sites. Information you provide on public or semi-public places, including information you share on third-party social media platforms, may also be viewed by other users of the Services and/or users of those third-party platforms without limitations on their use by us or third parties.

Our inclusion of such links does not imply any endorsement of the content on such platforms or their owners or operators, except as otherwise disclosed in the Services.

**Children's Data** The Services are not intended for use by children, and we do not knowingly collect any personal data from children. If you are a parent or guardian of a child who has provided us with their personal data, you may contact us using the contact information provided below to request its deletion. As of the effective date of this Privacy Policy, we do not have actual knowledge of "selling" or "sharing" (as those terms are defined under applicable law) personal data of individuals under 16 years of age.

## **SECURITY AND RETENTION OF YOUR INFORMATION**

Please be aware that no security measure is perfect or impenetrable, and we cannot guarantee "perfect security." Additionally, any information you send to us may not be secure while in transit. We recommend that you do not use insecure channels to communicate sensitive or confidential information to us.

## **YOUR RIGHTS AND CHOICES**

Depending on where you live, you may have some or all of the rights listed below regarding your personal data. However, these rights are not absolute, may only apply in certain circumstances, and in certain cases, we may deny your request in accordance with the law.

- **Right to Access/Know:** You may have the right to request access to the personal data we have about you, including details about how we use and share your data.
- **Right to Deletion:** You may have the right to request the deletion of personal data we hold about you.
- **Right to Rectification:** You may have the right to request the correction of inaccurate personal data we hold about you.

- **Right to Portability:** You may have the right to receive a copy of the personal data we hold about you and to request that we transfer it to a third party, under certain circumstances and exceptions.
- **Restriction of Processing:** You may have the right to request that we stop or limit the processing of personal data.
- **Withdrawal of Consent:** When we rely on consent for the processing of your personal data, you may have the right to withdraw this consent.
- **Complaint:** You may have the right to lodge a complaint about our decision if we refuse to process your request. You can do this by directly responding to our denial.

## **MANAGING COMMUNICATION PREFERENCES**

We may send you promotional emails, and you can opt out of receiving them at any time by using the unsubscribe option provided in our emails. If you opt out, we may still send you non-promotional emails.

- You can exercise any of these rights where indicated on our website or by contacting us using the contact information provided below. We will not discriminate against you for exercising any of these rights. We may need to collect information from you to verify your identity, such as your email address or account information, before providing a substantive response to your request.

## **COMPLAINTS**

If you have complaints about how we process your personal data, please contact us using the contact details provided below. If you are not satisfied with our response to your complaint, depending on where you live, you may have the right to lodge a complaint with our supervisory authority or your local data protection authority.

## **INTERNATIONAL USERS**

Please note that we may transfer, store, and process your personal data outside of the country where you reside.

## **CONTACT**

If you have any questions about our privacy practices or this Privacy Policy, or if you wish to exercise any of the rights available to you, please email us at [metaphysics.goranpotkonjak@gmail.com](mailto:metaphysics.goranpotkonjak@gmail.com)